

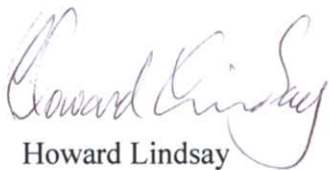
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Dear Sir/madam

In an effort to reduce our operating costs and the service charge for tenants we carried out a review of our waste management systems in 2006. One of the areas identified was the annual increasing rate of landfill tax and the cost of disposal of our waste to landfill. When tendering the contract EWS Ltd were identified as being very knowledgeable in the various means available in reducing these costs i.e. waste separation and baling of cardboard for recycling. They are very proactive in identifying the best cost effective provider for disposing of our landfill waste and have proved very accurate in their predictions in the amount of waste produced and ultimately the number of uplifts that we will require to remove it.

We have successfully reduced the amount of waste to land fill by 50% and bale and recycle all paper and cardboard packaging material and glass disposed of by our tenants. With their help we aim to reduce further our disposal costs and recycle more items such as plastic and cans etc.

James McNulty and Brian Quinn are both very helpful and approachable and eager to help find a solution to any situation; and the call centre staff will always return a call on any enquiry.



Howard Lindsay  
Operations Manager  
Nicholsons Shopping Centre  
Maidenhead  
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